

# TOP 7 REASONS YOU WILL WANT TO OUTSOURCE YOUR COMPUTER SUPPORT TO ASSET TECHNOLOGY GROUP

- 1. *Managed Services*** We specialize in all-inclusive IT services giving you predictable budgeting with a monthly rate including hardware and software updates. Our support and managed services offer managed firewalls to prevent potential online threats to your business with our range of application control, antivirus, antispyware and antispam protection. Our understanding of Managed Services and level of expertise offer stability and allow you peace of mind.
- 2. *Best Practices*** We specialize in tailored services to fit your IT needs and desires. We begin by getting to know your business and discuss where you are today and where you want to be in the future. Areas of our expertise include but are not limited to network setup, network security, backup and disaster recovery, VoIP telecom solutions, cloud services and technical consulting. Our job is to lay out your best options based on your recommendations, educating you on pros and cons with the most cost-effective solution. It is important to us to be confident in the products and services we offer- that is why we use the same products to run our own business.
- 3. *Fast issue resolution*** Our ability to travel on-site or virtually allows your issues to be handled quicker than most other IT companies. As a client, you will receive quick answers and service from someone “just down the road” who is ready to start working on your issue within minutes of receiving your call instead of talking with a stranger who does not understand your services.
- 4. *24/7 Monitoring and Management*** With around-the-clock monitoring and remote services, we provide proactive maintenance to prevent downtime, issues and frustrations allowing you to remain productive and run your business successfully. We know that your day isn’t just 9 to 5, which is why our team is available 24/7/365.
- 5. *Single source for your Complete Solution*** We have a team of trained engineers whom you can trust to fix your problems correctly the first time- any time your employees cannot work because of problems that reoccur is money wasted. We do not believe in “quick fixes” or “band-aids.” You will receive long-term, comprehensive solutions to align with your business goals. You can also rest assured in our business office department in receiving accurate invoicing and assistance at a management level in a timely manner.
- 6. *Scalability*** As your business grows, you will see change! With our Haas (Hardware as a Service) solutions, you can stay up to speed on the latest technology for your computer, server and network equipment- without the headache of constant upgrades.
- 7. *We are the Right Fit for YOU*** With face to face solutions, we use normal, everyday language when communicating with you. You will always understand clearly what your issues are and what our engineers are doing for you. You can always be comfortable dealing with our Engineer team and office staff- we are here for YOU!